

Volvo Parts Customer Solutions (VPCS) is a contact centre, offering round-the-clock assistance with emergency breakdown services for Truck, Bus and Penta users all over Europe and the USA. VPCS provides its customers also with technical advice. The call-outs are attended to in the customer's native language and within the shortest time limits. At present we are looking for a

Holiday Replacement Junior Breakdown Co-ordinator

FUNCTION

- You register calls and problems in a logging system
- You follow-up the breakdowns and keep the driver, customer, home dealer informed about his case
- You negotiate acceptable solutions for logistic & technical problems

PROFILE

- Being fluent in the following language-combinations:
 - German with French and/or Dutch
 - French and Italian
 - Russian and Polish
 - Swedish and Finnish
 - Other languages are an asset.
- Good knowledge of English is required
- Basic skills in MS Office applications
- Customer-oriented with good communicative skills
- Willing to work in a shift system

We offer a challenging holiday job in an international environment with a competitive salary.

Interested? Please forward your application to HR Service Centre, Smalleheerweg 31, 9041 Oostakker or mail to recruitment.be@volvo.com with the function title in the subject of your mail.

VOLVO

