### THE VOLVO GROUP

## Investor Day

New York, February 28 2013

## Towards the full potential

- Strategic Agenda 2013-2015











# Intense work during 2012 to transform the Group

from

to

**Business Areas & Business Units** 

**Quarterly pace** 

**Brand by brand** 

Local processes

**Shared accountability within matrix** 

**One Group** 

Weekly pace

**Brand portfolio** 

Global processes

Clear accountability and metrics

# One year of preparations to have the base in place for execution 2013-2015



- Revised corporate vision
- New financial targets
- New incentive program aligned with financial targets
- New management team
- New organization 450 managers appointed
- New process oriented workflow
- ☑ New corporate governance
- New financial framework
- Mew strategic objectives
- Brand positioning decided

## Next step – new strategy developed to utilize the full potential



#### Group Trucks' strategic objectives 2013-2015

### **Delivering our full potential**

34 months to go

- 1. Secure number 1 or 2 in profitability
- 1.1 Increase vehicle gross profit margin per region by 3% points
- 1.2 Reduce actual standard cost of sales on total cost for current offer by 10%
- 1.3 Decrease wholesale selling expenses to 5% of sales
- 1.4 Increase own dealer soft offer. absorption rate by 10 % points
- 1.5 Reduce R&D cost (spending pace) to 11.5 BSEK
- 1.6 IT cost on 2% of Volvo Group total cost by 2015
  - 4 Innovate energy-efficient

- Strengthen customer business partnership
- 2.1 We will achieve 99% product availability contributing to 'strengthen customer business partnership'
- 2.2 Drive retail excellence by implementation of an integrated customer interface tool
- 2.3 Each brand to rank number 1 on decided brand attributes in competitive set

#### 3. Capture profitable growth opportunities

- 3.1 By optimizing the brand assets become number 1 or 2 in combined Group Trucks HD market share
- 3.2 Establish required commercial presence to support revenue growth by 50% in APAC and 25% in Africa
- 3.3 Establish required OtD footprint and supply chain in APAC & Africa achieving lead time reduction by 15% and capital tied up reduction by 15%
- 3.4 Increase Aftermarket sales per unit in operation by 12%, including total commercial solution offer for second owner

#### **Drive revenue growth**

per annum unough venicle optimization, diesel efficiency and electromobility

4.2 Commercialize alternative fuel technology by launching concepts or products in all regions

reaching the employee engagement level of high performing companies

- 5.2 Drive high performance measured by reaching performance excellence level (PEI) of high performing companies
- 5.3 Secure leadership and strategic competencies, primary focus is the implementation of Volvo Group University
- 5.4 Build an efficient and inclusive organization by implementing common global level 1 and 2 processes



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- per annum through vehicle optimization, diesel efficiency and electromobility
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## Targets on Trucks to secure profitability improvement

Base – Group Trucks' sales of SEK ~200 billion

GROUP TRUCKS' Strategic objectives	Expected impact on Trucks' operating margin	Roadmap examples
Increase vehicle gross profit margin per region by 3% points	~2% points	<ul> <li>Coordinated brand and product positioning</li> <li>Launch of new value truck</li> <li>Optimized pricing strategies</li> <li>Exit unprofitable products and markets (UD in US)</li> </ul>
Reduce standard cost of sales for current offer by 10% (excl FX, volume & raw material)	~3% point	<ul> <li>Volvo Production System to drive productivity</li> <li>Further optimize sourcing</li> <li>Focus on quality</li> </ul>
Decrease wholesale expenses to 5% of sales	~0.5% points	<ul> <li>Streamline internal sales and marketing functions (non-retail)</li> <li>Example – restructuring in Japan and Europe</li> </ul>
Increase own dealer soft offer absorption rate by 10% points	~0.5% points	<ul><li>Dealer efficiency</li><li>New soft products</li><li>Second owner</li></ul>
Reduce R&D expenses (gross) to 11.5 bn SEK	~0.0% points	<ul><li>Improve efficiency by 30%</li><li>Higher amortization will off-set actual savings in P&amp;L</li></ul>
Improvement from Trucks	~6% points	

## Targets to secure 3 percentage points on operating margin improvement for the Group

Base – Group sales of SEK ~300 billion

GROUP Strategic objectives	Expected impact on Group operating margin	Roadmap examples
Trucks' impact on Group	~4.0% points	
Business Areas: Volvo CE, Buses, Volvo Penta, Governmental Sales	~0.5% points	Examples: Consolidation of bus assembly to Poland Dual brand strategy for Volvo CE
IT cost at 2% of total Group costs	~0.5% points	Rationalize number of IT-systems in use, drive standardization
	~5.0	
	Headwind factor	

Targeted net improvement ~3% points





# Execution with accountability and stringent follow-up – present status





Monthly follow-up in management teams to ensure speed and execution



Strategic direction 2013-2015

# Leveraging our unique brand portfolio

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- 3.4 Increase Aftermarket sales per unit

#### **Brand positioning**

- 4.1 Fuel efficiency to be improved by 2% per annum through vehicle optimization, diesel efficiency and electromobility
- 4.2 Commercialize alternative fuel technology by launching concepts or products in all regions
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## Leveraging our asset portfolio – unique in truck industry



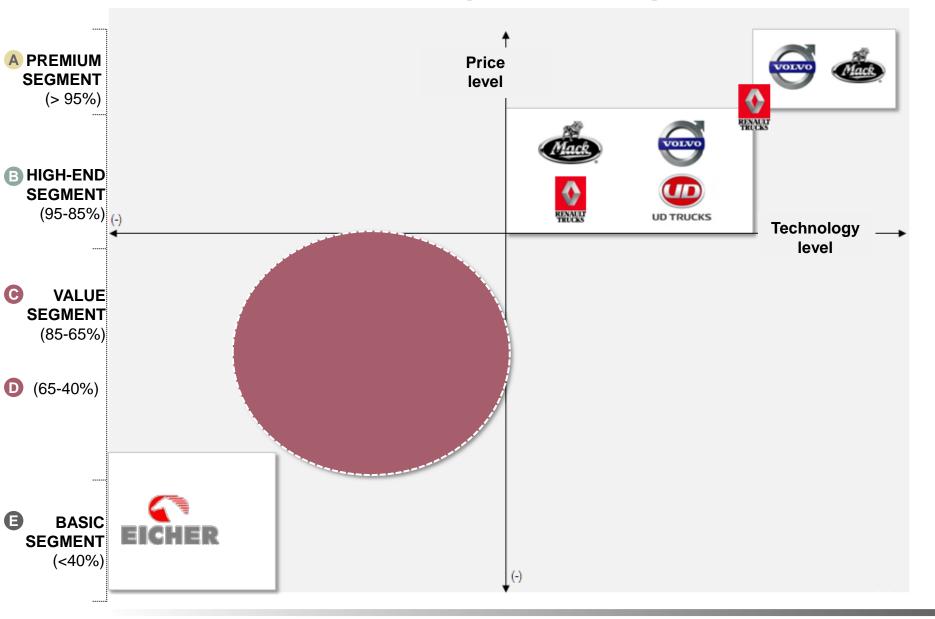
Global industrial footprint

Customer relations

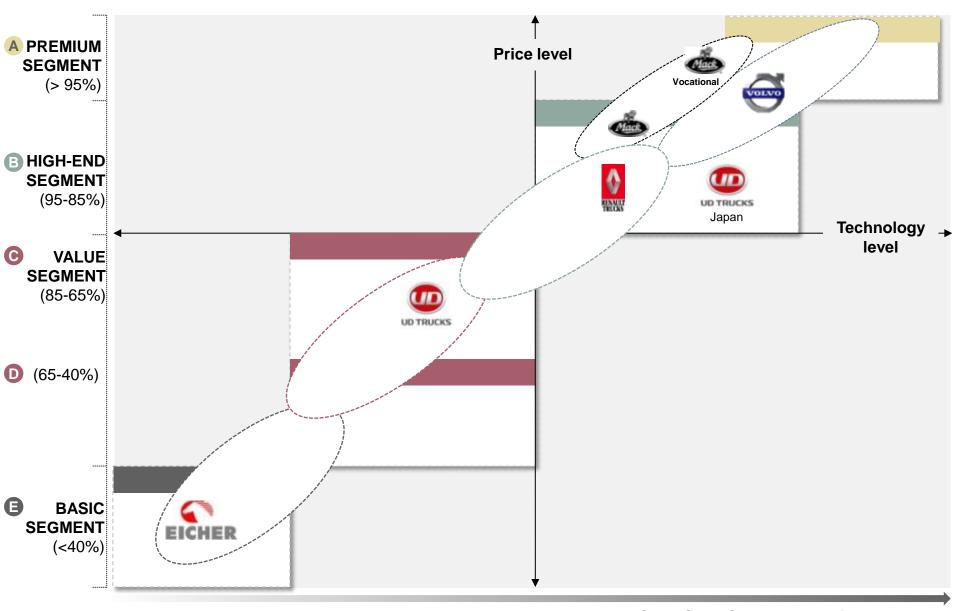


Global distribution and presence

### Underserved market segment – a great potential



### Full market coverage with future positioning



## Three heavy-duty truck platforms to capture full market potential



**Premium platform** 



PREMIUM-END

**HIGH-END** 



Value platform



**VALUE** 

**VALUE BASIC** 



**Basic platform** 



**BASIC** 

# New Volvo FH-range – largest product introduction in 20 years

- New cab
- New dynamic steering
- Narrow-band engine
- I-Torque
- Dual clutch
- Turbo-compound
- I-See



# Introduction of a completely new range of Renault trucks in 2013

- Full range of HD products to be launched in June 2013
- New features to be revealed at launch
- Production ramp-up,
   H2 2013 Delivery
   volumes in 2014



# Significant growth potential with new, global HD truck platform

#### Game changing offering

- Balance features and product cost
- Broaden product range, e.g.
  - Haulage
  - Construction
  - Mining
- Developed and sourced in Asia
- Market across APAC (and beyond)
  - South Asia
  - South East Asia

# Competitive cost through localized production

#### Asia manufacturing plan

#### **Thailand**

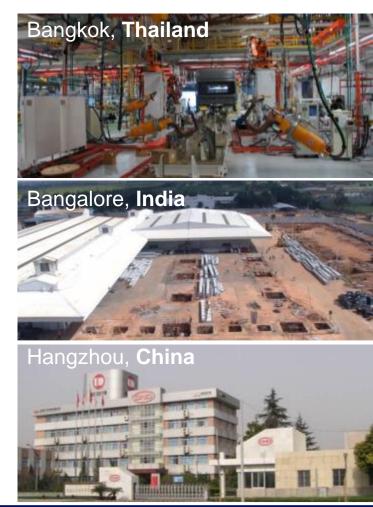
- Bangkok, Group plant
- For ASEAN and export markets

#### India

- Bangalore, Group plant
- For the Indian market

#### China

- Hangzhou, DND JV (discussions to be finalized)
- For the Chinese market



# Grow Eicher HD volumes by introducing new product range in the end of 2013

Leveraging strong brand and dealer network – LMD market share 31%

Combining the best of two worlds

- Volvo technology and processes
- Eicher frugal engineering and expertise in basic products/services

#### **Product features**

- Sustained fuel efficiency edge
- Enhanced reliability, durability and comfort
- Contemporary design



# Next step – implement the new brand strategy into product plans

### Globally maximise brand positions



Optimize the brand portfolio from a Group perspective



Define brand position in the market and targeted customer segments



Define brand characteristics and brand promises for each brand

## New and fully aligned product strategies



Define brand distinction: Unique vs.Similar vs. Common

- Q2 2013 Align features and specifications to support new brand position and product plan
- Q2 2013 Define aftermarket and service offers (telematics etc)

#### Revised product plans

- Create cost efficiency through Common Architecture and Shared Technology (CAST)
- R&D efficiency
- Purchasing leverage
- Industrial efficiency



### **Group Trucks' strategic objectives 2013-2015**

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This agreement supports the strategic objective for the Volvo Group's truck business to capture profitable growth in Asia Pacific

- Build high performing global teams
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- 3.5 Build 1 BSFK new businesses. complementary to existing offering



### Acquisition of 45% in DFCV

- Further strengthening of China as one of our home markets

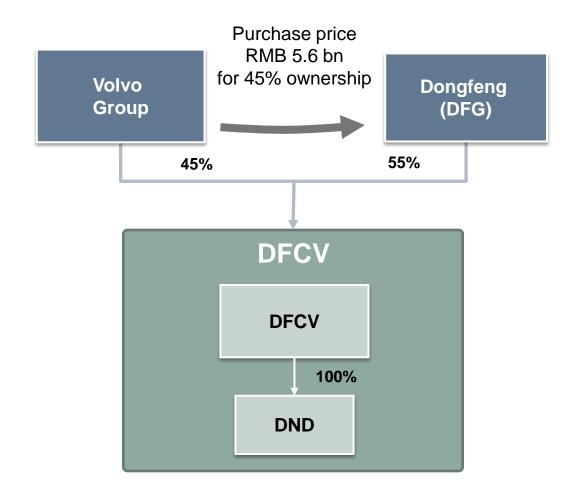
#### DONGFENG

- Major shareholding in China's leading manufacturer of commercial vehicles DFCV
- Strong foothold in and share of the world's largest truck market: DFCV delivered 142,000 HD trucks and had a 16% market share in 2011
- Benefits from cooperation in transmissions, engines, components and future technology
- Sharing of development costs for the next-generation of engines
- The transaction is subject to approval of relevant Chinese authorities and anti-trust agencies. Completion is expected within 12-months.





### Volvo Group acquires 45% of DFCV for RMB 5.6 bn



## DFCV: a large commercial vehicle company with a strong position in China

#### **VOLUMES**



	2011	2012
HD trucks	142,000	102,000
MD trucks	49,000	46,000
Total	191.000	148.000

FINANCIALS (RMB)

\* 1 RMB = 1.05 SEK



l	FY2011	<b>Q312</b> YTD
Net sales	39 bn	22 bn
Op Inc.	1.2 bn	0.3 bn
Net Inc.	1.4 bn	0.4 bn

#### MARKET SHARES IN CHINA



	2011	2012
HD trucks	16%	16%
MD trucks	17%	16%

#### **EMPLOYEES**



28,000 employees

2011 and 2012 pro forma

## DFCV: Strong brand and truck line-up

#### **Company brand**

Name

Logo

DONGFENG



Newly launched and updated product portfolio

## Product brands



Kinland (D310 Cab)





T-LIFT (D310 Cab)





KINGRUN (D530 Cab)





Basic products Dongfeng, Jiayun



## Further strengthening of China as one of our home markets

Total operations 2011, including 100% of our partners 34,000 employees

41 bn

- DFCV: 142,000 HD trucks 49,000 MD trucks Net sales 39 bn RMB
- DND: assembly of UD trucks
- Volvo Group: **Direct import of Volvo,** Renault & Mack trucks

**Trucks** 



20 bn

- Dual brand strategy; Volvo and SDLG
- 12% market share 2011 (15% in 2012)
- 47,000 Volvo & SDLG machines sold in 2011
- #1 position

Construction **Equipment** 



1 bn

- JV with SAIC for city buses
- JV with SAIC for development of electrical and hybrid buses

Buses













### **Next step - execute and deliver!**











Strategic Direction 2013-2015

### **Volvo Group Trucks Sales & Marketing Americas**

Dennis Slagle – Executive Vice President

## **Trucks Sales & Marketing Americas**



#### Today...

- 3,102 employees
- 398,000 truck market 2012
- 912 private outlets
- 35 owned outlets
- 800,000 active population

#### ... Growth opportunities

- Distribution development
- Integrated powertrain
- Uptime management / remote diagnostics
- Brand optimization



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VOLVO VOLVO

Distribution development

5.4 Build an efficient and inclusive organization by implementing common global level 1 and 2 processes

strategic competencies,



# Continue significant improvements in N.A. network coverage & quality support





- +50 outlets since 2010
- >\$175M in private investment
- +25% in service capacity
- Record profitability in 2011/12
- +800 technicians
- +125% in "Master Techs"

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- 2.1 We will achieve 99% product availability



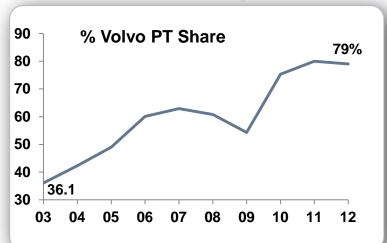
#### Powertrain share growth

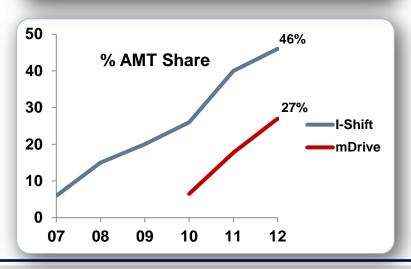
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# Drive profitability & fuel economy via continued growth in powertrain components





- AMT is "Game Changer" Volvo Group acknowledged leader
- Integration key to meeting fuel efficiency demands
- Incorporate natural gas, electromobility

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# Remote diagnostics



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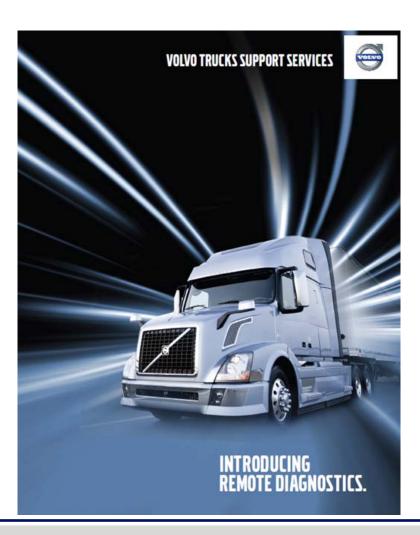
china

ncies, Ivo

(EEI)



# Anticipate and address potential downtime events



#### Before a downtime incident:

- Problem diagnosed
- Parts availability validated
- Repair instructions and part numbers provided

#### **During incident:**

Progress monitored via geo-fencing

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## **Untapped potential** in Brazil

- **Price level**
- **PREMIUM**
- **SEGMENT** (>95%)

**HIGH-END** 

**SEGMENT** 

(95-85%)

- Leverage on strong market presence:
  - Industrial footprint
  - Network
- 2012:
  - #1 Customer satisfaction
  - #1 Brand image
  - #1 In HD trucks with 27% market share, in total 18% market share >16t
- **VALUE SEGMENT** (85-65%)
- (65-40%)

 Value truck complementary to Volvo Trucks' market leading position





## Significant growth opportunities

#### **Good starting point**

- Increased leverage and reduced break-even point
- Broad and competitive product portfolio
- Committed and aligned distribution
- Dual brands to penetrate both high-end and low-end
- Scale in both premium and value technology & production
- #1 in China

#### Significant opportunities

- Grow Volvo share in emerging markets
- Leverage Chinese position
- Grow SDLG share globally
- Grow aftermarket business for both brands

# **Volvo Construction Equipment 2013-2015 Strategy**

Profitably grow SDLG business globally

Develop Volvo branded products for emerging markets

# Profitably grow SDLG business globally

- Achieve significant increase of excavator share in Chinese market
- Grow export business to 10,0 Units
- Grow Customer Solutions exp business
- Operating margin and positive cash flow supporting the overall targets

 Achieve 20 point improvement on the following two specific survey questions: PBP Quality and Leadership The Volvo Way

## Develop Volvo branded products for emerging markets

#### **Deploy CAST globally**

 Implement modular architecture and CAST technical solutions as per roadmap to achieve full CAST deployment by 2017

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## Significantly increase Customer Solutions revenues

- Increase Customer Solutions revenues by 50 %
- Increase Customer Support Agreement penetration to 40%

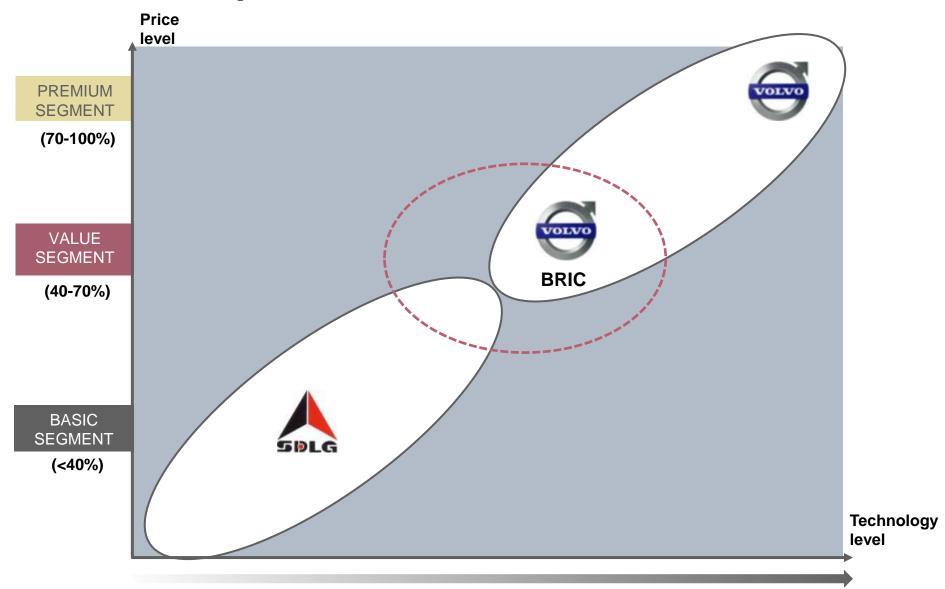
## Significantly increase dealer & supply chain capability

- Develop dealer capability to support targeted revenues
- Ensure Volvo CE assembly and supplier capability for targeted revenues
- Achieve 90% delivery precision from our suppliers and to our customers

## Increase share and profitability of Road products

- Achieve rank 1 or 2 in key Road products and significantly improve market share in each region
- Provide a portfolio of competitive Road products designed to cover 80% of Road machinery market

## New brand positions to reach all customers



# Significant potential for share growth in China for SDLG

#### **Total market 2012**



#### **SDLG** brand

- Strong brand image in the value segment
- Pan-Chinese dealer network
- New range of competitive excavators

**To do:** Upgrade dealer network to sell and support excavators (advanced technology)

Continue excavator share growth

# Significant potential for share growth in China for Volvo

#### **Total market 2012**



EXCAVATORS **105,000** 



6.5%



143,000



0.1%

#### Volvo brand

- Strong brand image
- Committed dealer network

**To do:** Ramping up production of the new low-cost wheel loader (BRIC-loader)

## **Great potential for Common Architecture** and Shared Technology (CAST) - implementation started

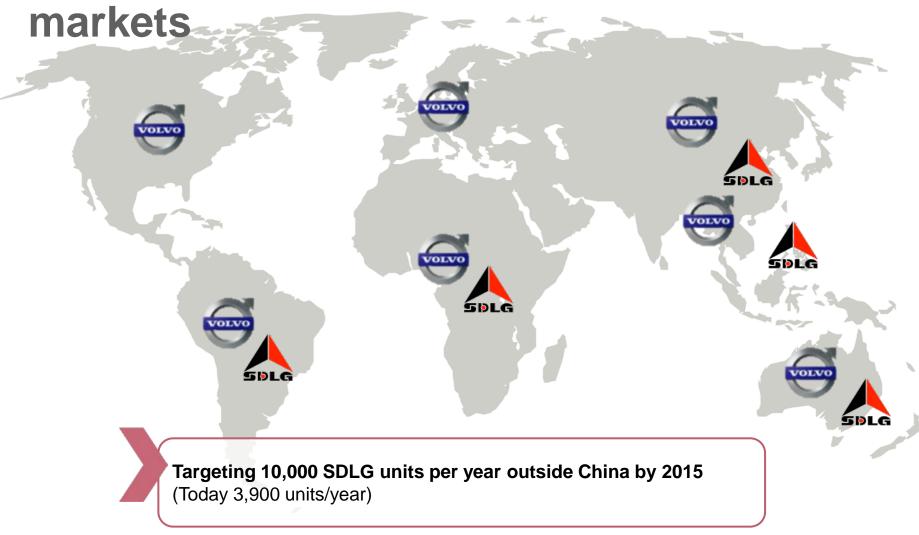






- Leveraging SDLG cost base
- Attracting new customers
- For China and other emerging markets

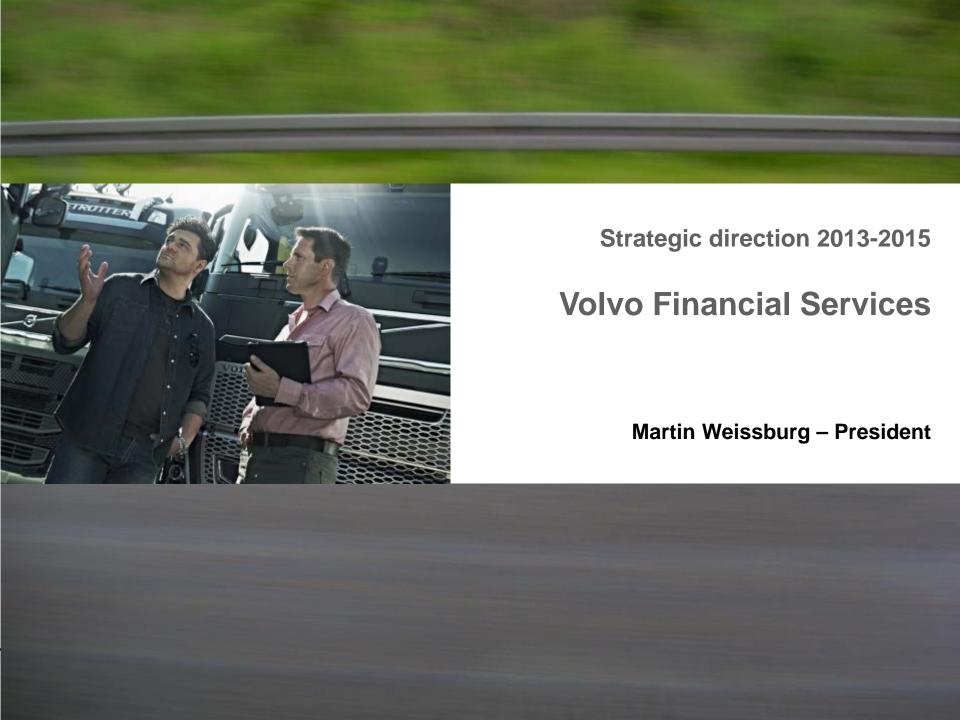
# Rollout of SDLG to start in emerging



## Set for growth with two global brands

- Improve Volvo share in emerging markets
- Stronger position in China
- SDLG going global
- Share architecture, appropriately differentiated, between Volvo and SDLG
- Competitive Tier 4f engines





# VFS – well positioned to help drive Group product sales with profitable solutions



#### VFS today...

- 1,377 employees
- Offering financial solutions in 40 countries around the world
- Serving all Volvo Group brands
- Financing approximately 27% of Volvo Group products in markets served

#### ... opportunities

- Organic growth Group deliveries
- Geographic growth
- Integrated commercial offerings
- Operational excellence
- Capital markets activities

## Diversified portfolio, scalable operations

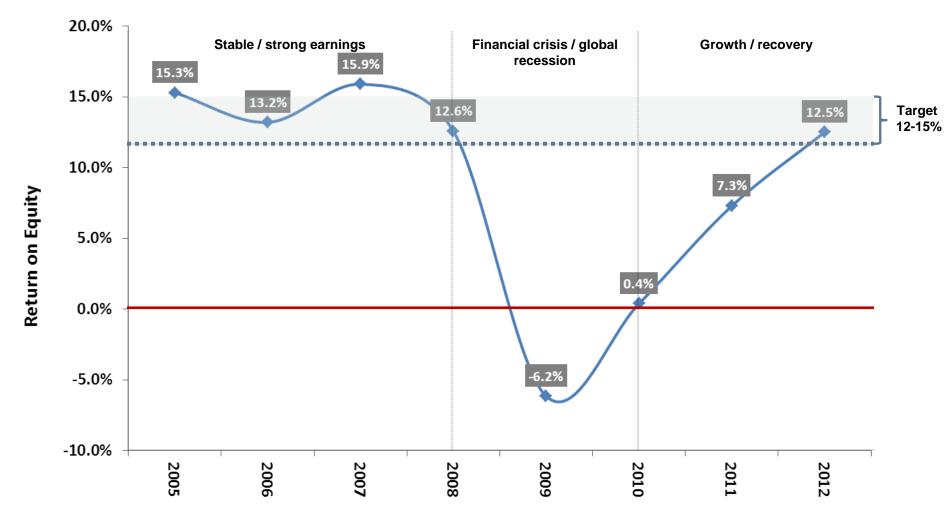
### Portfolio as of December 2012

F	inance pr	oduct distribution B	Business Area distribution		Geographic distribution	
	21%	Dealer financing				
	12%	Operating lease	66%	Volvo Group Trucks	43%	EMEA
	35%	Finance lease				Amariaaa
	32%	Installment credit	29%	Volvo CE	46%	Americas
		motalimont ordate	5%	Volvo Bus	11%	APAC

	Dec 2012
Number of units in portfolio	195,404
Credit portfolio	SEK 100.9 bn
Penetration	27%
Retail volume	SEK 46.6 bn

VFS processed approximately 70,000 retail transactions in 2012

## Good profitability level restored following financial crisis



### Group Trucks' strategic objectives 2013-2015

# VFS' strategic impact

- 1. Secure number 1 or 2 in profitability
- 1.1 Increase vehicle gross profit margin per region by 3% points
- 1.2 Reduce actual standard cost of sales on total cost for current offer by 10%
- 1.3 Decrease wholesale selling expenses to 5 % of sales
- 1.4 Increase own dealer soft offer absorption rate by 10 % points
- 1.5 Reduce R&D cost (spending pace) to 11.5 BSEK
- 1.6 IT cost on 2% of Volvo Group total cost by 2015
  - Innovate energy-effcient transport and infrastructure solutions
- 4.1 Fuel efficiency to be improved by 2% per annum through vehicle optimization, diesel efficiency and electromobility
- 4.2 Commercialize alternative fuel technology by launching concepts or products in all regions

- 2. Strengthen customer business partnership
- 2.1 We will achieve 99% product availability contributing to 'strengthen customer business partnership'
- 2.2 Drive retail excellence by implementation of an integrated customer interface tool
- Each brand to rank number 1 on decided brand attributes in competitive set
  - Build high performing global teams
- 5.1 Become an attractive employer measured by reaching the employee engagement level (EEI) of high performing companies
- 5.2 Drive high performance measured by reaching performance excellence level (PEI) of high performing companies
- Secure leadership and strategic competencies, primary focus is the implementation of Volvo Group University
- 5.4 Build an efficient and inclusive organization by implementing common global level 1 and 2 processes

## **3.** Capture profitable growth opportunities

- 3.1 By optimizing the brand assets become number 1 or 2 in combined Group Trucks HD market share
- 3.2 Establish required commercial presence to support revenue growth by 50% in APAC and 25% in Africa
- 3.3 Establish required OtD footprint and supply chain in APAC & Africa achieving leadtime reduction by 15% and capital tied up reduction by 15%
- 3.4 Increase Aftermarket sales per unit in operation by 12%, including total commercial solution offer for second owner
- Build 1 BSEK new businesses complementary to existing offering



### Group Trucks' strategic objectives 2013-2015

# VFS' strategic impact – focused examples

## **1.** Secure number 1 or 2 in profitability

- 1.1 Increase vehicle gross profit margin per region by 3% points
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## Roll-out of integrated customer interface tool

Strategic Objective 2.2

- Best in class point-of-sale technology
- Implementation starting in Europe
- Supports speed in sales process
- Allows for bundled / value selling
- Supports multiple revenue streams over product lifecycle



## Drive sales and customer retention for all **Group brands**

Strategic Objective 3.1



- Branded financial offer in each VFS market
- Integrated commercial offers
- Support through business cycle, consistency for our customers
- Customer interaction through product lifecycle











# Realizing the full potential

## **Volvo Financial Services 2013-2015**

- Aligned and integrated strategies
- Strong coverage of Volvo Group sales with financial solutions
- Productivity through growth and global process optimization
- Solid shareholder return on equity



Strategic direction 2013-2015

# Funding and Treasury strategy

Anders Osberg
CFO and EVP Corporate Finance & Control

# Financial management to create stability and flexibility for the Volvo Group

### Today...

- Good liquidity position
- Untouched committed facilities
- Limited refinancing needs
- Diversified funding sources
- Access to funding at competitive pricing

#### tomorrow

- Geographic growth funding in new key markets
- Operational excellence
- Capital markets activities
- Support revenue growth in APAC and Africa
- **Export financing**

# All Group funding activities coordinated by Corporate Treasury

Funding strategy – executed by Corporate Treasury

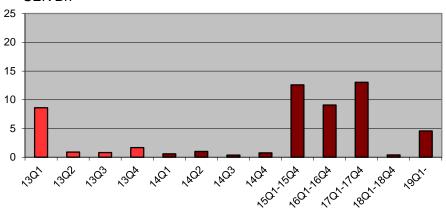
Two debt portfolios

**Industrial Operations** 

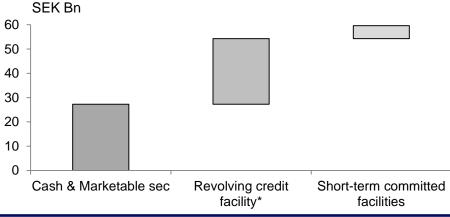
**Customer Finance** 

# Limited refinancing needs and good liquidity position for Industrial Operations

## Industrial Operations – Debt portfolio maturity structure SEK Bn



### Industrial Operations – Liquidity position

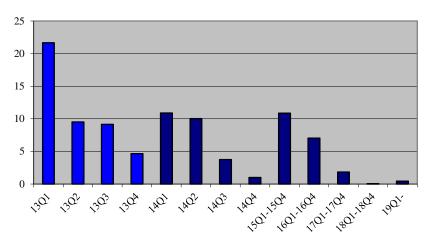


- Limited refinancing needs 2013-2014
- Average portfolio maturity
   3.4 years
- Continued focus on term-out of maturity structure
- Main currencies are SEK, JPY, USD & EUR
- Strong liquidity position

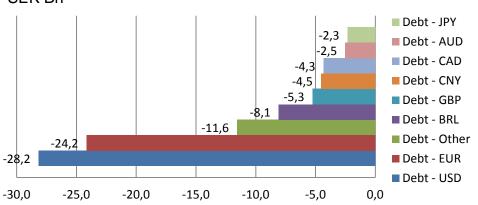
(\*RCFs EUR 2.000 M 2016, EUR 1.200 2017)

## Well-matched Customer Finance portfolio

## **Customer Finance – Debt portfolio maturity structure** SEK Bn



## **Customer Finance – Debt portfolio by currency** SEK Bn



- Portfolio driven by lending to end customers
- Matching ratios
  - Currency, interest rate and liquidity
- Average portfolio maturity1.3 years
- Opportunistic funding approach to meet Volvo Financial Services needs

# Diversified funding sources give flexibility and support of global presence



## Key transactions 2012 & 2013

- RCF, EUR 1,200 M, 5y
- Loan EIB, JPY 24 bn, 5y
- **EMTN's** 
  - EUR 325 M, 1y
  - SEK1,500 M 18 m
  - EUR 200 M, 18m
  - SEK 1,600 M, 2y
  - SEK 1,500 M, 3y
  - SEK 500 M, 4y
  - SEK 1,600 M, 5y
  - EUR 100 M, 8y





# A strong and stable credit rating important



#### **Present credit ratings**

	Short- t erm	Long- term
Moody's (Global)	P-2	Baa2, stable
S&P (Global)	A-2	BBB, stable
S&P Nordic national scale	K-2	-
DBRS (Canada)	R-2 (high)	-
R&I (Japan)	a-1	A, stable

# Financial management is balancing the requirements of different stakeholders

### **Shareholders**

Long-term attractive total return

#### Financial objectives

**Industrial Operations** 

Net sales growth ≥ peers'

weighted

average

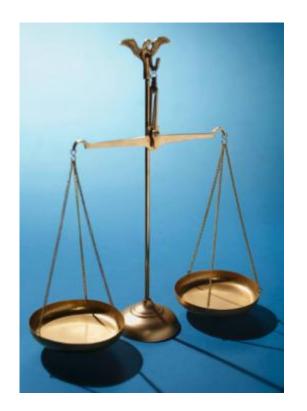
Operating margin = top 2

compared

to peers

Customer Finance

Return on Equity =12-15%



### **Debt providers**

Strong credit rating Financial strength and flexibility

#### Financial objectives

**Industrial Operations** Net financial debt

< 35% / Equity

**Customer Finance** 

Equity ratio > 8%

# Financial management to create stability and flexibility for the Volvo Group



- Overall objective to create Stability and Flexibility
- Broad and well diversified Funding Sources and investor base
- Manage growth of funding needs in New Key Markets
- Strong and stable Credit Rating
- Strong and committed Core Bank group
- Centrally managed consolidated Group currency position enables efficiency and control

# Towards the full potential

- Strategic Agenda 2013-2015





















## **Next step - execute and deliver!**









# 34 months to go

## 35 roadmaps and 400 main activities defined to support the strategic objectives

Consolidate industrial foot print in Japan

Launch of the new-generation Volvo FH

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New sales and marketing organization for Trucks in Europe, Middle East and

Acquisition of 45% of DFCV

including the major part of

heavy commercial vehicles

Dongfeng's medium and

business

**Africa** 

Right-sizing of UD Trucks in as of Jan 1, 2013

Japan – 950 employees less

IT-projects prioritized to support Group target

Reduction of 200 consultants in Q1 2013

Cab assembly plant in Russia decided

# Entering 2014 with a competitive edge

#### **Trucks**

- New Premium & High-end platform
- New Value platform
- New Basic platform

#### CE

New BRIC loader

### **Engines**

- New MDEP platform
- New Euro 6
- New Tier 4

New products



### **Trucks**

- Bangkok, Thailand
- Bangalore, India
- Kaluga, Russia
- Hangzhou, China

#### CE

- Shippensburg, US
- Kaluga, Russia
- SDLG localized in Brazil

Investments in place



#### China

- New strategic alliance with Dongfeng – leading position in the truck market
- #1 in Construction Equipment

#### India

- Successful partnership with Eicher – leading position on LMD trucks
- Great potential in HD trucks

Strong position in growth markets





**NEW RENAULT** 

**VOLVO FH** 

**BRIC-LOADER VOLVO L105** 



**NEW BASIC TRUCK PLATFORM** 

**NEW VALUE TRUCK PLATFORM** 

**NEW TIER 4f ENGINES** 



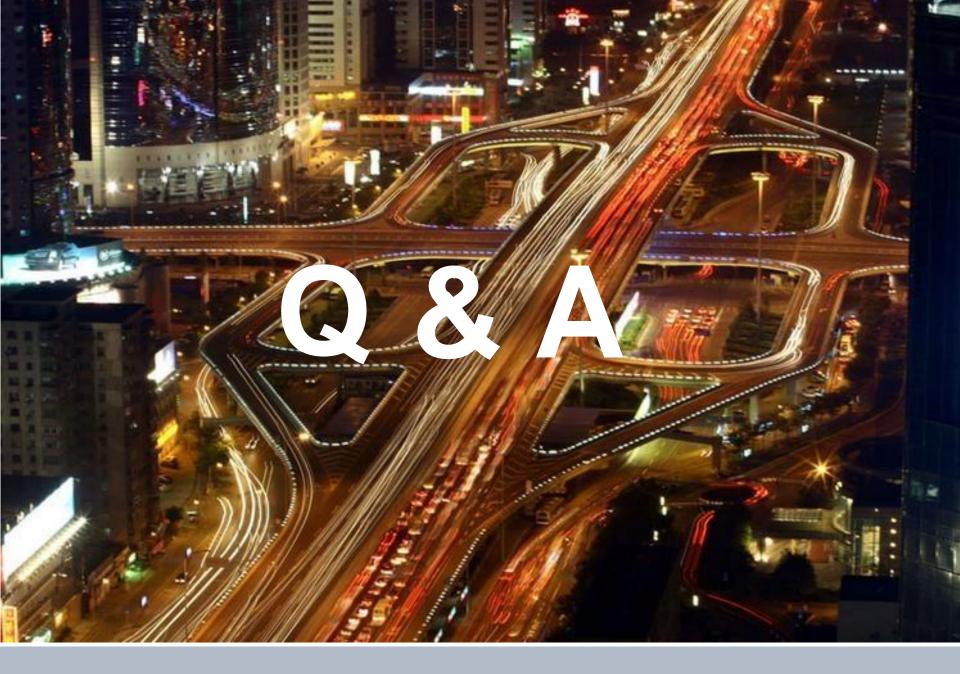
BANGALORE, INDIA



**NEW VOLVO I-TORQUE EU6** 



BANGKOK, THAILAND



Investor Day February 2013
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## THE VOLVO GROUP

# Investor Day

New York, February 28 2013