



MyAccess₃

USER GUIDE

HCL

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1. About MyAccess service

The MyAccess Services is a tool for Volvo employee users who need secure communication to Volvo Corporate Network.

The MyAccess service provides a secure client VPN access to Volvo intranet over an unsecured network like e.g. Internet. This makes it possible to work from home and connect to internal resource while on the road.

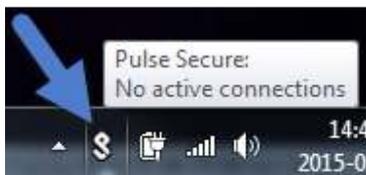
The service gives an in office like experience with the exception that the performance depends on latency and bandwidth of the Internet connection.

2. Prerequisites

- MyPlace Windows 7 or Basic Win7/8.1/W10 client
- Internet connection
- Registered for the MyAccess service in Faros.
- Pulse Secure VPN-client installed.

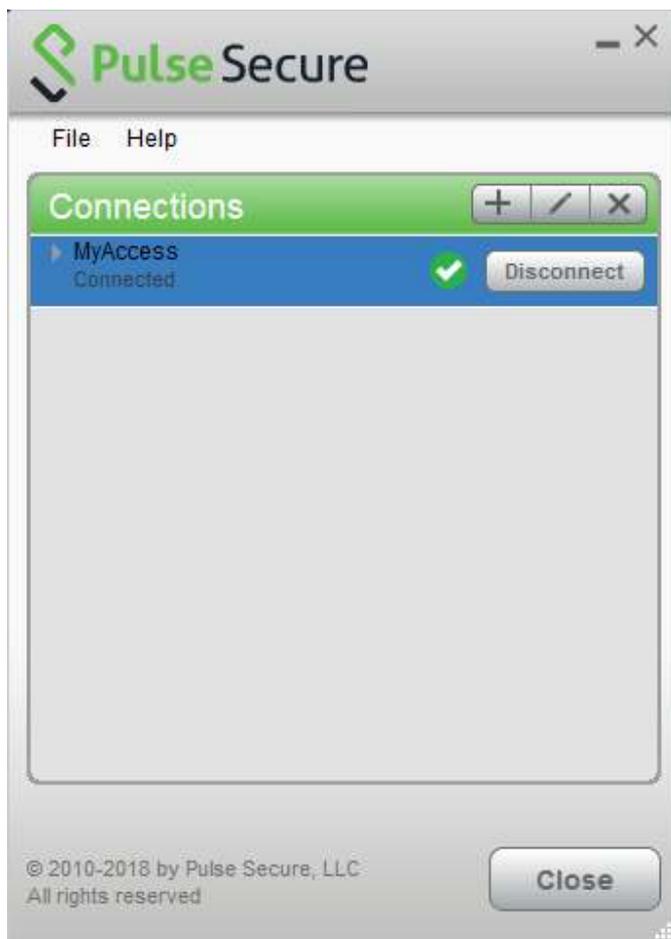
3. How to connect to Volvo Corporate Network

By default, the Pulse Secure VPN-Client will automatically detect if there is an Internet connection available. If you're not already connected to Volvo Corporate Network, the VPN-Client will connect automatically.



The "Pulse" icon in the taskbar shows the connection state.

It's not possible to change the connection state manually.



4. How to change Gateway

By default, MyAccess will detect in which region you are in, based on your location MyAccess will connect to nearest/best VPN-Gateway.

If you would like to set the Gateway yourself;

Go to *Start > All Programs > MyAccess 3*
And click on "Select default Gateway"

Or

Open Internet Explorer and go to address:
<https://myaccess3.volvo.com>



On the map, choose your preferred Gateway.

You can also switch back to automatic mode on the map.

Welcome to the MyAccess secure access service,
The default gateway is changed to Australia
Please close the browser

The Gateway you have chosen is now set as default.

If you double-click on the "Pulse" icon, you can see witch Gateway is your default Gateway.

