

Other partners and public relations

This notice provides information about the processing of your personal data by the Volvo Group. The Volvo Group may process personal data about you, if you act as an individual who comes into contact with the Volvo Group, or if you are or have been the employee of a company that comes into contact with the Volvo Group as business partner.

If you are an individual who has been recorded or detected by cameras, optical-electronic instruments, equipment that is able to record audio and other similar equipment (“Camera Equipment”) installed in a Volvo Group branded vehicle and where recordings and detections have been made of a vehicle’s surroundings, please click this [link](#) to find the privacy notice.

Identity and contact details of the controller and group privacy officer

Volvo Lastvagnar AB, Volvo Bussar Aktiebolag, Volvo Construction Equipment Aktiebolag, AB Volvo Penta, Renault Trucks Defense, Renault Trucks SAS, Volvo Financial Services Aktiebolag, WirelessCar Sweden AB and AB Volvo (jointly referred to as “VOLVO”), as controllers of personal data, are responsible for the processing of personal data that relate to you under applicable data protection laws and regulations.

If you have questions regarding the processing of your personal data, please contact VOLVO’s group privacy officer at gpo.office@volvo.com or by post or phone at:

AB Volvo, Att: Group Privacy Office, Dept AA14100, VGHQ, SE-405 08 Göteborg, Sweden
+46 (0)31 66 00 00

To change language please choose link below:

What categories of personal data will VOLVO process?

VOLVO will process all or a part of the following categories of personal data:

Contact data, such as name, email address, postal address, telephone number

Organizational data, such as company name, job position, place of work, country

Legal basis and purposes of the processing

VOLVO will process your personal data based on either of the following legal grounds and for the following purposes, see also further details below.

Legitimate interests. VOLVO’s legitimate interests include the interest to manage its daily operations according to lawful and fair business practices including managing its relationships with its business partners in order to perform contract(s) or arrangements for co-operation to which you or your employer is a party and/or to take steps necessary prior to entering into a contract with you or your employer. Example, VOLVO will need to know your preferred

language, to be able to communicate properly with you in day to day activities.

In exceptional cases and only when no other legal ground can be applied, VOLVO may ask separately for your consent to process your personal data for the following purposes. If consent is collected, you are always entitled to withdraw your consent, which will however not affect the lawfulness of the processing based on consent before its withdrawal.

VOLVO will process your personal data for the following purposes:

Promotional communications and marketing purposes such as the sending of VOLVO's periodic newsletter/magazines, information on our services, promotional and advertising material, invitations to events organized by us or from third-party companies with whom we collaborate.

Surveys purposes, such as end customer satisfaction surveys, dealer satisfaction surveys, product quality surveys, process improvement surveys.

From where will VOLVO obtain your personal data?

VOLVO will primarily obtain your personal data from yourself and your employer. We may also obtain your personal data from the company that has sold or rent to you a VOLVO product or service.

Some personal data might also be automatically generated from VOLVO's IT-system, or equivalent, when you are creating or using access to online services provided by VOLVO.

What happens if you do not provide VOLVO with any personal data?

Some personal data is necessary in order for VOLVO to interact with its business partners and the members of the public coming into contact with VOLVO.. Not providing personal data will inhibit the handling and delivery of the information, products or services that you or your employer might expect from VOLVO.

How will VOLVO share your personal data? Will it be transferred outside EU/EEA?

VOLVO will normally not share your personal data with anyone outside of the Volvo Group, unless required by law or regulation. However, VOLVO may, if necessary to fulfill the purpose for processing the personal data, share your personal data with other Volvo Group company, including company outside of the European Union or the European Economic Area EU/EEA. VOLVO may also, if necessary to fulfill the purpose for processing the personal data, share your personal data with third party companies and suppliers including companies and suppliers outside the EU/EEA.

VOLVO will secure that appropriate safeguards are in place which provide adequate levels of protection of your personal data as required by applicable data protection laws. For example, this may include the use of intercompany or external data processing agreements based on EU approved Standard Contractual Clauses or EU-US Privacy Shield or such other mechanisms as have been recognized or approved by the relevant authorities from time to time. If you have questions about the transfer, please contact VOLVO's data protection officer.

For how long will VOLVO keep your personal data?

VOLVO will keep your personal data as long as required to fulfill its legal or contractual obligations taking into account for example the contractual period, warranty and product liability requirements, and no longer than is required for VOLVO to fulfill the purposes for which the personal data was collected.

Your data protection rights

You have the right to request from VOLVO information about the personal data processed about you and access to such personal data. You also have a right to request rectification of your personal data if this is incorrect and request erasure of your personal data.

Further, you have a right to request restriction of the processing of your personal data meaning that you request VOLVO to limit its processing of your personal data under certain circumstances. There is also a right for you to object to the processing based on legitimate interest or processing for direct marketing. You have as well the right to data portability (transfer of your personal data to another controller) if VOLVO's processing of your personal data is based on consent or contractual obligation and is automated.

You also have the right to lodge any complaints you may have regarding VOLVO's processing of your personal data to a supervisory authority. For more information about these rights and how to exercise them, please contact the VOLVO group privacy officer.

[More information about Data Subject Rights](#)