

Capital Market Day

16 September, 2004

Stefano Chmielewski President Renault Trucks

Renault Trucks:

A multispecialist with a wide offer, always customer-focused



General haulage



Express parcels



Controlled temperature



Bulk liquids



Bulk powders



Construction



Local authorities











Defense

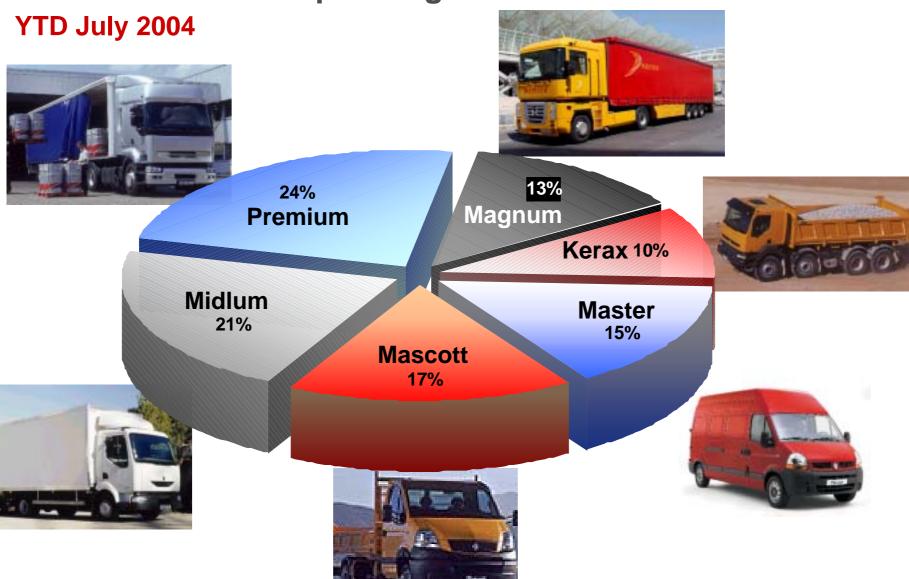
Timber

Special applications

Heavy haulage



Breakdown of sales per range







Achievements



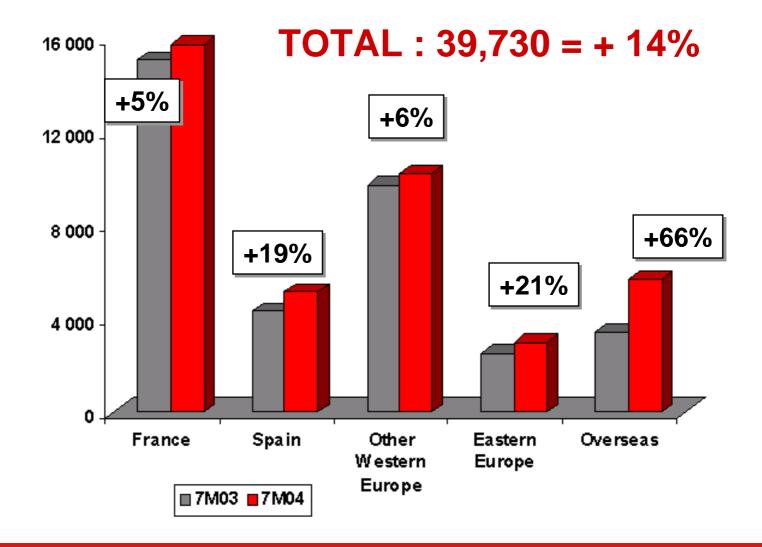
SALES DEVELOPMENT YTD July 2004 / YTD July 2003

New trucks: + 14%

Spare Parts: +5%

Used Trucks: + 24 %

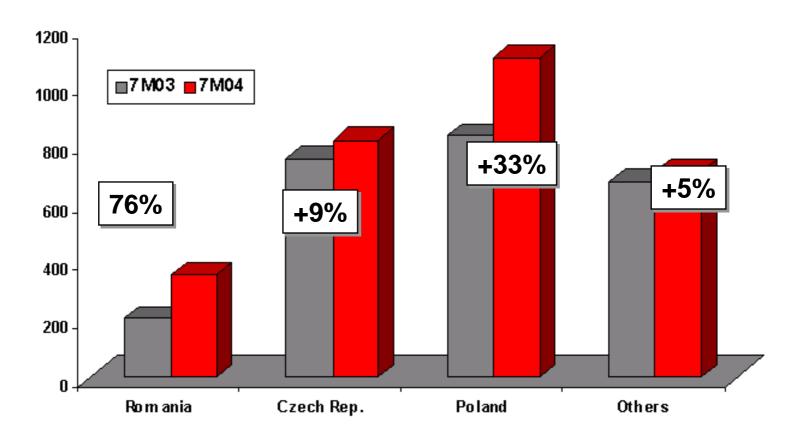
New truck sales per destination (units) YTD July 2004 / YTD July 2003 – All ranges



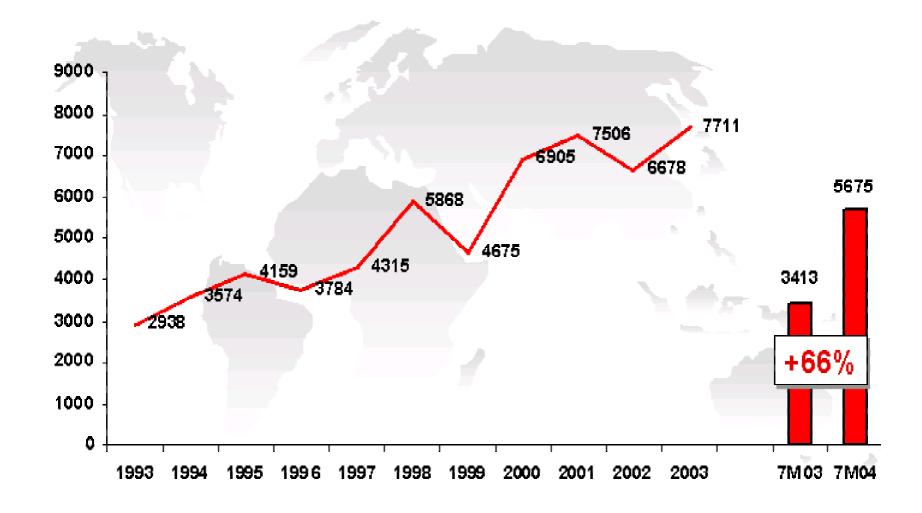


New truck sales (units): Focus on Eastern Europe YTD July 2004 / YTD July 2003 – All ranges

TOTAL: 2,977 = + 21%



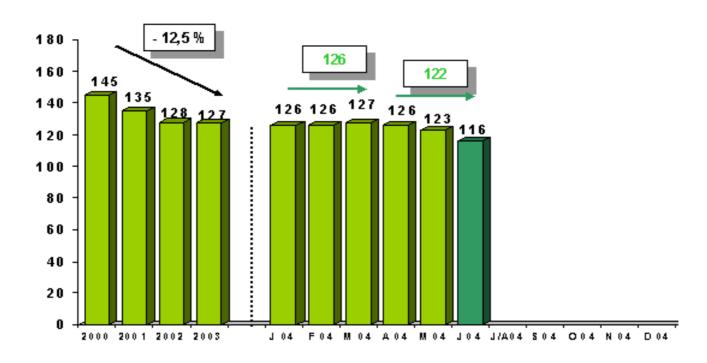
New trucks sales (units): Overseas evolution





Productivity improvements continue

Man Hours per Vehicles and Cabs



CAPACITY UTILIZATION

- capital intensive → 3 shifts/day + we (ie stamping)
- capital & labour intensive → 3 shifts/day (ie welding, painting)
- labour intensive → 2 shifts/day (ie assembly)

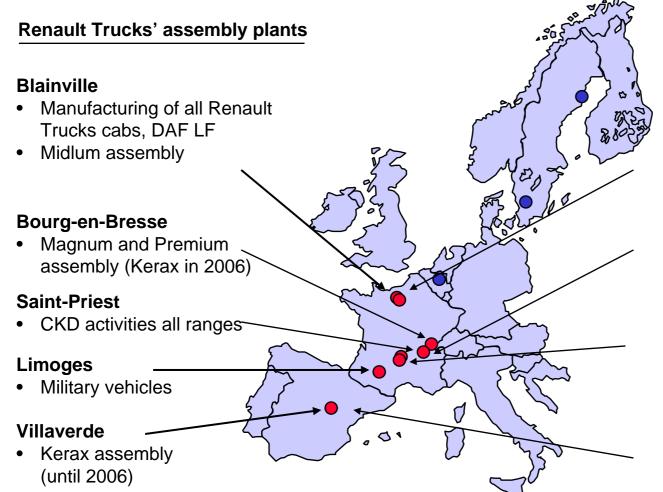




Preparing the future



Manufacturing activities: concentrating on core business



Renault Trucks' components plants

Blainville

- Components (cabs & chassis)
- Electrical harnesses

Vénissieux

• Stamping (cabs & chassis)

Limoges

- Manufacturing of small series components (incl. axles)
- Remanufacturing center for engines and transmissions

Villaverde

 Machining of engines crankshafts

7 CKD assembly operations: Morocco, Tunisia, Egypt, Iran, Sudan, Uruguay, Malaysia.

Policies: All factories ISO 14001 – Suppliers Park Concept



Renault Trucks' Launches

Renault Master (Oct. 03)



+ 9 % compared with 2003

Renault Premium Lander (Oct. 03)



- ✓ the advantages of a road vehicle
- √ the mobility of a construction vehicle

Renault Mascott (May 04)



+ 8 % compared with 2003

Sherpa range (June 04)



✓ A new range for special purposes ✓ 6x6 or 8x8, from 5 to 12 tons

Renault Puncher (July 04)



A new range for refuse collector applications, answering Low Entry Cab Market demand



Renault Trucks' Retail Strategy Basics

Renault Trucks objectives:

- 1. Consolidate a wide distribution network
- 2. Limit the costs and tied-up capital
- 3. Ensure "Proximity" with our customers

Renault Trucks is a multispecialist with a range from 3,5 t to 44 t

→ need for "Proximity" to the different specialist transport businesses

Our Strategy is therefore to:

- 1. Choose private entrepreneurship wherever possible.
- 2.Build a good franchise value and a complete competitive business offer
 - → to attract strong, independent, financially viable, "local" dealers



Renault Trucks' Retail Strategy Implementation: Three layers model

GLOBAL

Network development

Focus on network strategy

Define Strategy

NATIONAL

Market Company

Add value to dealers and customers

Implement

LOCAL

DEALERS

Focus on customer value and profitability (Your success is our commitment)

PRIVATE DEALERS

RTCE

Act



Renault Trucks' Retail Strategy RTCE: Renault Trucks Commercial Europe

We own strategic dealers in sensitive areas in Europe



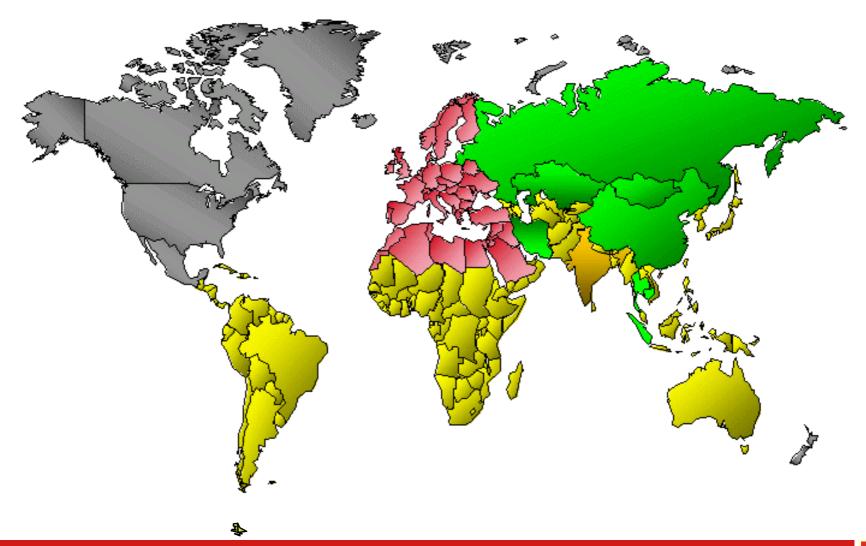
France 21 Branches
Spain 5 Branches
UK 7 Branches
Germany 4 Branches
Belgium 1 Branch
Netherlands 5 Branches

- Example for private dealers
- Expansion tool

Maintenance hours sold in France 2004 (estimate): 1 200 000



A pragmatic approach based upon profitable business case with a quick pay-back



Priorities 2005-2007

- Deliver the Product & Service Plan
- Profitable growth
- Margin improvement
- Network quality
- → Reduce break-even point



