# VOLVO

Capital Market Day June 21, 2005

Sal Mauro Volvo Financial Services



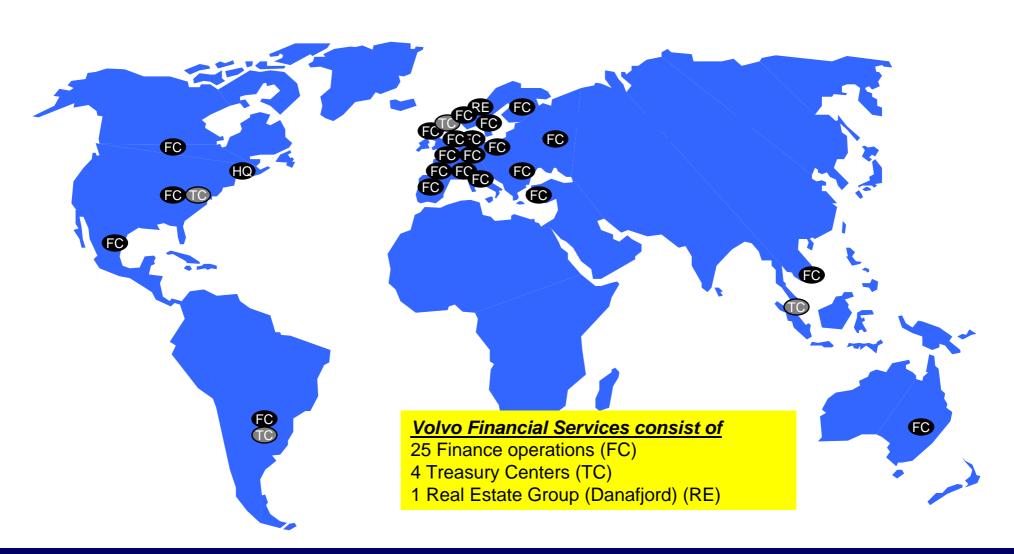
#### **A Global Services Organization**







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## **Supporting the Brands**



**Financial Services** 



Renault Trucks

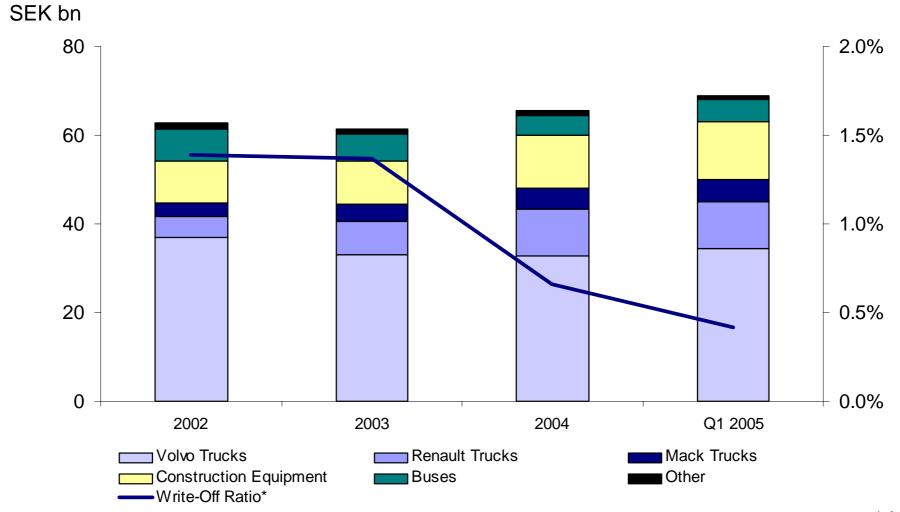
C O M M E R C I A L F I N A N C E

Mack Trucks

- Volvo Trucks
- Volvo Buses
- Volvo Construction Equipment
- Volvo Aero
- Volvo Penta

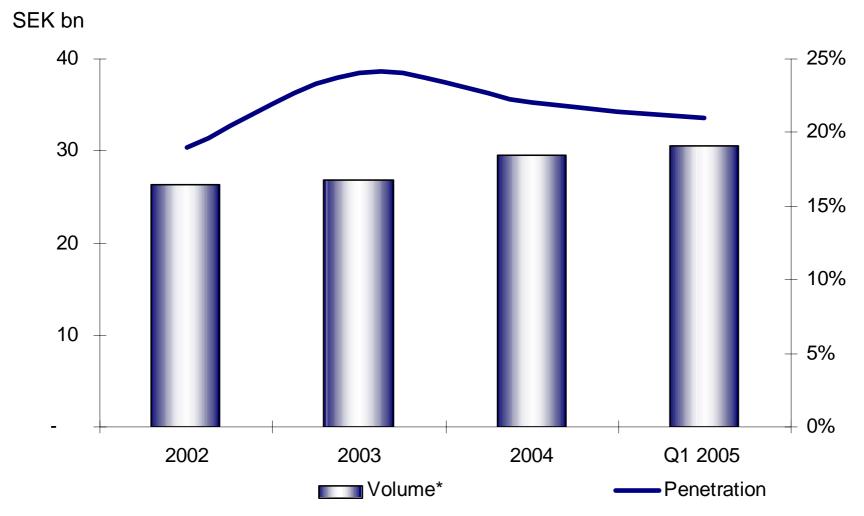


#### **Gross Credit Portfolio and Write-Off Ratio**

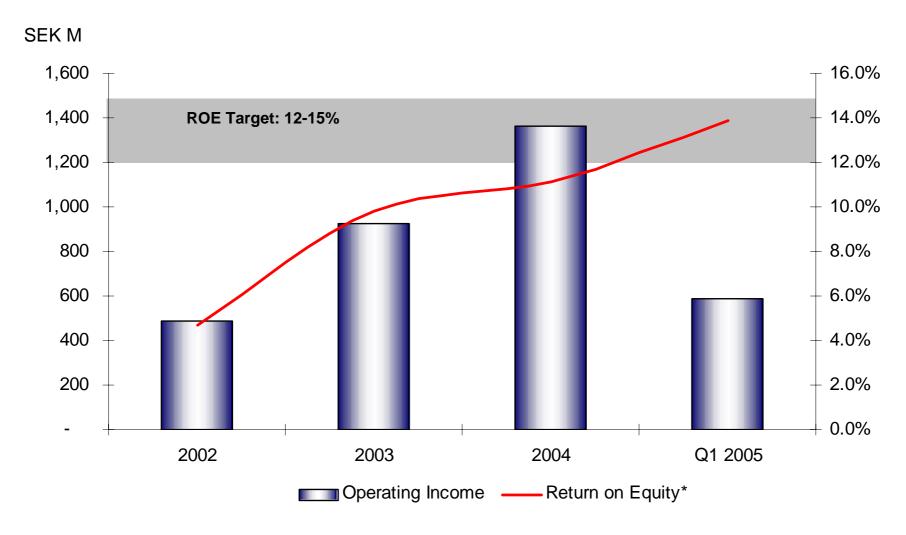


\* Annualized

#### **New financing Volume and Penetration Ratio**



### **Operating Income and Return on Equity**



### **Mature and Emerging Markets**

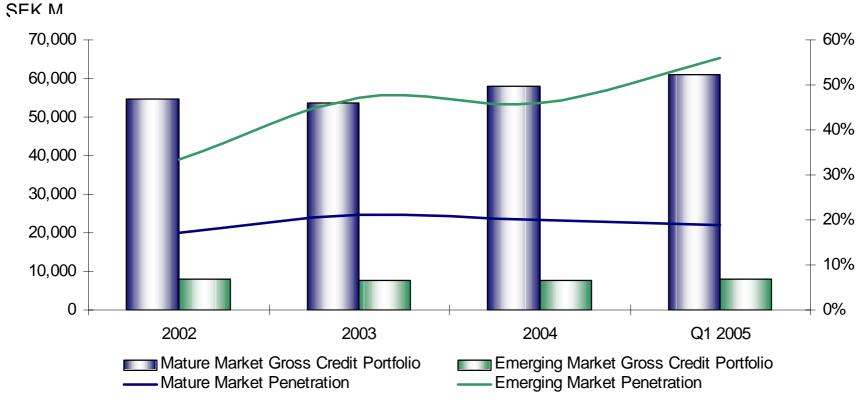
Customer Finance: Operations in 25 Countries

- Mature Markets 17 Finance Operations
- Emerging Markets 8 Finance Operations

Cross Border Activities in up to 20 countries



#### **Gross Credit Portfolio & Penetration Ratio**













#### **Mature Market Characteristics**

- Stability of Portfolio
- Good Profitability
- Steady Growth
- More Competition and Liquidity than Emerging Markets
- Wider Product Offerings

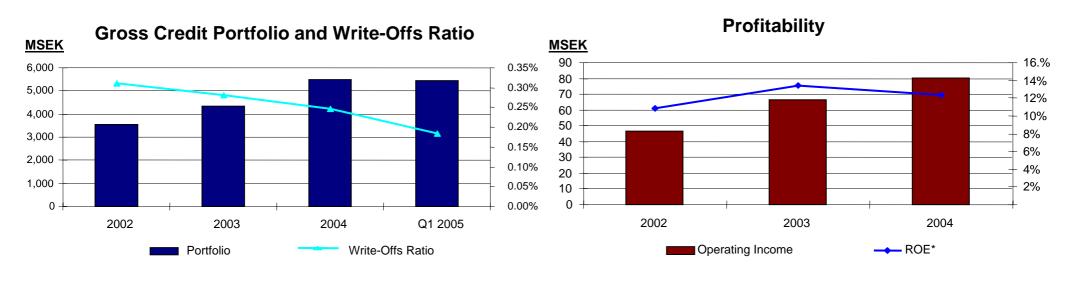


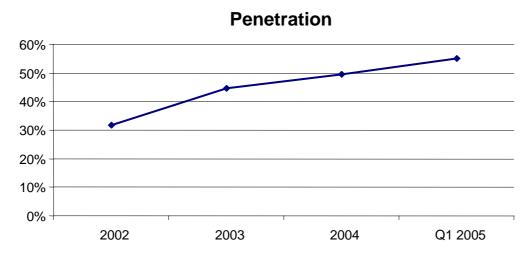
### **Typical Mature Market Product Offerings**

- Installment Credit Financing
- Finance Lease Financing
- Operating Lease Financing
- Dealer Financing
- Rental Franchisee Financing
- Insurance Offering
- Maintenance and Service Contracts
- Packaged Products



## **Mature Market: Germany**





\*12 - months rolling

### **Emerging Market Characteristics**

- Selective Product Offerings
- Lower Competition and Liquidity, but Increasing
- Lower Lending to Asset Value Ratio
- Market Specific Collection Procedures and Techniques
- Higher Market Share
- Generally Higher Returns
- Good Profitability
- Good Potential for Further Controlled Growth



### **Typical Emerging Market Product Offerings**

#### **Limited Product Offering:**

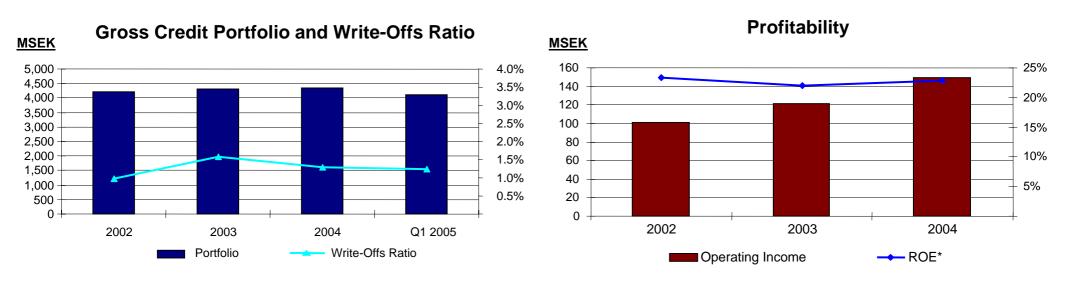
- Cross-Border Financing
- Installment Credit Financing
- Finance Lease Financing

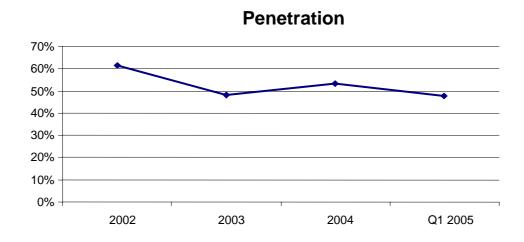
#### Note:

- Further Financial Product Development as Market Stabilizes
- Establishment of Finance Companies in Markets as they Develop (Russia, Turkey and Romania)



## **Emerging Market: Eastern Europe**





### **Summary**

- Overall Steady Earnings and Growth
- Good Portfolio Performance
- Room for Further Growth in Mature Markets
- Developing Further Region International



#### **Key Objectives**

- 1. Stability in earnings over a business cycle
- 2. Profitability in all business segments
- 3. Controlled and profitable asset growth
- 4. Sound portfolio structure / asset diversification
- 5. Support Business Areas & maximize customer satisfaction

